



## Express Warranty

Oregon Block and Paver Manufacturing inc. ("Oregon Block") warrants its manufactured hardscapes products (i.e., paving stones, retaining walls and seat walls) to meet ASTM manufacturing guidelines and specifications intended for residential applications for 2 years after purchase, provided the products have been properly installed, used and maintained according to industry accepted guidelines and as recommended by the manufacturer. This warranty does not cover damage resulting from improper installation, abuse, excessive use or misuse of concrete de-icers (especially those that contain a magnesium formulation), fertilizers, accidents, Acts of God, erosion from water, fire, normal wear and tear, unauthorized modifications, misuse, or failure to properly maintain. This warranty is limited to the products' original purchaser and proof of purchase is required. Oregon Block production tags from the warranted product must accompany all requests for warranty. This warranty is not transferable.

Defective or otherwise non-conforming manufactured products shall be removed and returned to Oregon Block, at the customer's sole cost and expense, where they will be tested by a certified materials laboratory in accordance to applicable ASTM standards. Any product that does not meet applicable ASTM specifications or acceptance criteria will be replaced by Oregon Block. Oregon Blocks liability and the customer's exclusive and sole remedy for breach of warranty will be limited to replacement of the goods, or at Oregon Blocks sole and absolute option, refund of the purchase price of any goods. Oregon Blocks warranty does not include any other costs, including the cost of labor for replacement or removal. Exact color matching and shape of replacement materials cannot be guaranteed. Oregon Block, in its sole and absolute discretion, may provide customer with an alternate color and/or shape available from its current product line at the time a warranty claim is accepted.

Due to the nature of the product and the manufacturing process, "efflorescence" may be present and does not constitute defective product. Efflorescence is a whitish, powder-like deposit that may appear on concrete products. It in no way affects the structural integrity of the concrete product and will wash and wear off over time. Industry acceptable products are available to assist in the cleaning and removal of efflorescence. The use of concrete setting beds may also increase the possible occurrence of efflorescence. Because this is a natural occurrence, Reading Rock accepts no responsibility or liability for this condition.

DO NOT INSTALL PRODUCT YOU BELIEVE IS DEFECTIVE. Installation of product constitutes acceptance. If a defective product is installed warranty may be voided at Oregon Blocks' discretion. If you believe you received a defective product stop all installation and contact Oregon Block immediately. Product production tags and a product receipt must be saved to file a claim. All claims must be in writing via email or US Mail.

## General Notes about product installation:

### COLOR

Due to the inherent nature of printed literature and current digital media, Oregon Block cannot guarantee specific color matching to printed representations of its color swatches. It is recommended to view samples or a product display to get the most accurate color representation of all products. Each color option is composed of a variety of darker and lighter tones. Natural ingredients are present within the recipe to allow for a range in tones, veining and textures from one stone to another. Therefore, colors samples shown are approximate representations of our standard colors and actual product colors may vary. Final color selection should be made at your local dealer from stocked product. Oregon Block always recommends immediately verifying the product and color upon reception. If there are any discrepancies, contact your local dealer before continuing your project. Installation of the product constitutes your acceptance of the product as is.

### PROPER COLOR DISTRIBUTION AND LAYING TECHNIQUES

Proper installation enhances the overall color of pavement. Units should be randomly picked from at least two pallets when installing. This creates an attractive and subtle blending of color. Oregon Block accepts no responsibility or liability for inconsistent color blending due to poor installation practices.

### COMPACTOR AND SNOW REMOVAL EQUIPMENT

Pavers with an embossed surface (high and low points) are more susceptible to scuff marks from vibratory plate compactors used in most concrete paver installations. Oregon Block recommends the use of a roller compactor or a roller attachment during compacting. Contact your equipment supplier for more information about accessories for this purpose. Also, snow removal equipment should have the proper spacing, bumpers, and rubber blade guards to protect the surface of the pavers. Oregon Block is not responsible for damage caused by the misuse of compaction or snow removal equipment, which may leave scuff marks, chips, or burns on pavers.

### POLYMERIC HAZE

Polymeric haze from the use of polymeric joint sand may appear on your concrete products if the sand was not removed from the surface of the paver properly. This does not, in any way, affect the integrity of the product or your installation. The hazing will weather away naturally with time and rain. It can be removed with a specialized cleaner; you are advised to contact your contractor, or the polymeric sand company used for instructions and recommendations. Oregon Block accepts no responsibility or liability for this occurrence.

### CONSTRUCTION RESIDUE

A by-product of cutting with a saw is residue-filled water or concrete dust. Residue filled water or re-hydrated dust can cling to the surface and leave a concrete stain. It is recommended to wash and remove the water or concrete dust from the surface of the pavers before it dries.

Construction residue can also happen through soil disturbance or environmental elements. These contaminants should be removed immediately but do not affect the integrity of the product or your installation. The red clay in the Willamette Valley has a high iron content and will severely stain our paving stones. Our pavers are colored with iron oxide and the iron in the soil bonds molecularly with the iron in the pavers, resulting in an extremely difficult to remove stain. Gray tone colors such as Charcoal and St. Helens Blend are especially susceptible to staining because there are no brown tones to hide the soil. Oregon Block accepts no responsibility or liability for these occurrences.

### Washing Guidelines

Seasonal maintenance is recommended for all Oregon Block products. General washing guidelines are provided for the following: organic stains, including fruit, soil and leaf residue, algae and moss stains, and efflorescence. For efflorescence stains, wash with a hose and stiff broom.

### Cleaning Agents

Concrete cleaning agents are not required but are an option for all Oregon Block interlocking pavers and walls. There are many different cleaning agents specific to application requirements and desired results. Use of the cleaning agent must comply with all instructions provided by the cleaning agent manufacturer, and the cleaning agent method must be performed on a separate mock-up sample not less than 7 feet by 7 feet prior to Buyer approval. Oregon Block accepts no responsibility or liability for the use of cleaning agents on our interlocking pavers and wall products.

### Sealing

Concrete sealers, though not required, may minimize damage from deicing chemicals, prevent staining and enhance the color. If you choose to use a sealer, it is recommended to use a penetrating sealer which is breathable. Consult a Oregon Block sales representative for complete sealing instructions. Oregon Block accepts no responsibility or liability for the use of sealing agent of on our interlocking pavers or wall products.

### Slip Resistance & Ice Removal

Sand is the only material recommended to improve slip resistance on concrete product surfaces. Avoid the use of deicers and fertilizers which contain the following chemicals or compounds: Sodium chloride (NaCl "Rock Salt"), Calcium chloride (CaCl<sub>2</sub>), Magnesium chloride (MgCl<sub>2</sub>), Ammonium nitrate (NH<sub>4</sub>NO<sub>3</sub>), Ammonium sulfate (NH<sub>4</sub>SO<sub>4</sub>) or Urea. Use of these chemicals may be harmful to concrete products, especially when used in excess. Oregon Block accepts no responsibility or liability for the use of slip resistant products.

### Delivery & Storage

Buyer(s) of interlocking concrete pavers & wall products manufactured by Oregon Block shall inspect the material within 48 hours of receipt (the "Inspection Period") to ensure that the style, color, etc., comply with the specifications, and that the material is not damaged or

defective. The buyer(s) will be deemed to have accepted the material unless it notifies Oregon Block in writing of any non-conforming material during the Inspection Period and furnishes such written evidence or other documentation as required by Oregon Block. Material that does not meet the specifications, is defective, or is damaged should not be used for construction.

Once the material is delivered, the buyer(s) is solely responsible for protecting the material from damage, including from snow, excessive mud, wet concrete or any agent that will bond to or damage the material. Oregon Block is not responsible for any damage to the material that occurs after delivery.

**DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF DAMAGES:**

This Express Warranty is given in lieu of all implied warranties, including the implied warranties of merchantability and fitness for a particular purpose. Except as otherwise provided in this Express Warranty, the products are sold on an AS IS basis and the entire risk as to the quality and performance of the good is with the buyer. Oregon Block. will not be liable for any consequential, indirect or incidental damages arising from or relating in any way to a claim made under this Express Warranty, except to the extent such disclaimer is limited or ineffective under state law.